

**Baltimore City Office of  
Technology Information**

**Response**

**Case # 24-0043-I**



**CITY OF BALTIMORE**  
BRANDON M. SCOTT, Mayor

**BALTIMORE CITY OFFICE OF INFORMATION AND TECHNOLOGY**  
Leyla Layman, Interim CIO  
401 E. Fayette Street, 3<sup>rd</sup> Floor  
Baltimore, Maryland 21202

October 7, 2025

Isabel Mercedes Cumming, Inspector General  
Office of the Inspector General  
City Hall, Suite 635  
100 N. Holliday Street  
Baltimore, Maryland 21202

**Re: Agency Response to OIG Case #24-0043-I: Professional Services Contract for Baltimore City Website Redesign Follow-Up**

Dear Inspector General Cumming,

This letter serves as the official response from the Baltimore City Office of Information and Technology (BCIT) to the Office of the Inspector General's (OIG) Report of Investigation, Case #24-0043-I, dated September 30, 2025, concerning costs related to the Baltimore City Website Redesign Project.

The beta version of the website will be released on Wednesday, October 15, 2025. This phase aims to gather public feedback to identify any issues before launching the final release. A period of post-launch support will be needed after that release to address unforeseen issues and/or additional feature needs. The administration is committed to remaining in these phases as long as needed to ensure a high-quality product.

The timespan of both periods will ultimately determine the full budget required. Although estimating these durations is challenging, we anticipate that an additional \$810,000 will be needed to complete the project. This amount will primarily cover labor costs for contractual staff providing support through post-launch including content management, testing, as well as code modifications for issues identified and enhancements requested.

Sincerely,

*Leyla Layman*

Leyla Layman  
Interim CIO

C: Brandon M. Scott, Mayor  
Ebony M. Thompson, City Solicitor  
Faith Leach, Chief Administrative Officer  
Shamiah Kerney, Deputy Chief Administrative Officer